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IN RE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application : Delaney et al.  
Application No. : 09/496,170  
Filed : February 1, 2000  
Confirmation No. :  
For : MULTI-MODE MESSAGE ROUTING AND  
MANAGEMENT  
Examiner : Allan Hoosain  
Attorney's Docket : EWW-P001US

TC Art Unit: 2645

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RESPONSE UNDER 37 CFR §1.112

Mail Stop AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

Please amend the above referenced application as follows:

**Amendments to the Claims** begin on page 2 of this paper.

**Remarks** begin on page 8 of this paper.